

3. NEWSLETTER 10/24

SOCIALL

Making social care technologies accessible to all



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Welcome to the third newsletter of the Erasmus+ project SociALL. Making social care technologies accessible to all, acronym SociALL. SociALL wants to take advantage of the COVID-led increased use of technological developments to ease the tasks of social care professionals while simultaneously yielding better services for patients. This newsletter is thus intended to provide information to relevant stakeholders on the activities, outputs and events of the SociALL project.



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PROJECT AIMS

The main aims of the SociALL project are to determine the real upskilling needs of care professionals in relation to the use of tech-enhanced tools and practices in the field of care, create training materials matching the upskilling needs and provide tailored solutions via SociALL training package.

PROJECT TARGET GROUP

SociALL directly reached social care professionals and their respective institutions. They are the direct end users of the project result and impacted by the implementation of the Work Packages activities.



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MEETING IN GRAZ, AUSTRIA

The E+SociALL initiative, aimed at making social care technologies accessible to all, successfully concluded its third Transnational Partner Meeting (TPM) in Graz on May 28-29, 2024. Hosted by NOWA, the meeting brought together key project managers from all participating organisations to discuss critical aspects of the project.

With clear objectives and a robust framework for ongoing collaboration, the Graz meeting underscored the commitment of all partners to advancing social care technology accessibility. The insights and decisions made during these two days will significantly influence the project's trajectory and impact in the coming months.



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IMPLEMENTATION OF WORK PACKAGE 3 TRAINING DEVELOPMENT

SociALL partners managed to successfully complete WP3, which focused on developing specialized training to enhance the digital skills of social care professionals. This work package addressed the identified upskilling needs of two key target groups: caregivers and leaders in social services.

Training Topics for Caregivers:

- Tools for Online Collaboration
- Office Applications
- Online Security and Cyber Protection
- Secure and Easy-to-Use Mobile Devices

Training Topics for Leadership in Social Services:

- Digital Self-Assessment and Strategy
- Analysis of Tools for Online Collaboration
- Care Management Softwares
- Easy-to-Use Tools

WP3 was designed to be adaptable, ensuring the training package aligned with the diverse needs of social care professionals across different countries. By addressing both practical digital skills and the strategic use of technology, this phase of the project empowered professionals in the social care sector to improve their services and adapt to a rapidly digitizing world.

Individual courses are accessible via our webpage.

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IMPLEMENTATION OF WORK PACKAGE 4 TRAINING PILOTING

Last WP involved piloting the newly developed training package to assess its effectiveness, replicability, and sustainability. This phase was crucial in refining the training content and delivery methods, ensuring they met the needs of social care professionals across different countries.

Pilot Activities Overview:

- A total of 12 workshops and 4 individual coaching sessions were carried out as part of the pilot activities. While two workshops were held online, the majority took place in person, highlighting the adaptability of the training to various formats.
- The workshops and coaching sessions took place in 4 partner countries, involving a total of 84 participants:

Key Outcomes:

- The piloting phase demonstrated the suitability of the training for everyday use, helping to deepen participants' existing knowledge and boost their confidence in using digital tools.
- The trainer's role and flexibility were highlighted as significant factors in the success of the training, underscoring the importance of adaptable and responsive instruction.
- The piloting activities also emphasized the benefits of collaboration and the efficiency of in-person training sessions.

The feedback and evaluations from the pilot workshops will guide the final adjustments to the training package. With its proven effectiveness and replicability, the training is now poised for broader dissemination and implementation across the social care sector.

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**MEET THE
PARTNERS**



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åpenhet