

MAKING SOCIAL CARE TECHNOLOGIES ACCESSIBLE TO ALL

Topic 2. Office Applications

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Table of contents

Course introduction

- 1. Introduction to office applications
- 2. Word processing applications (Word, Google Docs, Pages)
- 3. Spreadsheets (Excel, Google Sheets, Numbers)
- 4. Presentation (PowerPoint, Google Slides, Keynote)
- 5. Library of resources to go further













- 1. Course overview
- 2. Target group
- 3. Training objectives











1. Course overview

What is the course about?

The "Office Applications" course is designed to provide social care workers with essential skills in utilizing productivity tools, including word processing (Word, Google Docs, Pages), spreadsheets (Excel, Google Sheets, Numbers), and presentation software (PowerPoint, Google Slides, Keynote). Participants will gain insights into practical tips, globally accepted best practices, and features relevant to their roles.

Why does it matter?

The relevance of this curriculum emerged in the SociALL project's transnational research: many healthcare professionals, while familiar with basic office applications, often **lack awareness of of advanced features and practices**. The course aims to bridge this gap and to transform office applications into a valuable support system for care organizations, enhancing efficiency, communication, and overall impact.













2. Target group

Who is the course for?

Virtually **any professional working in the care sector** can follow this course. Specifically, the course caters to professionals in the care sector, including social workers, counsellors, healthcare providers, management, and support staff. It is designed for individuals who regularly create, use, or consult documents through office applications in their professional roles.

Can I follow it?

The curriculum is tailored for individuals with **limited skills in office applications**. It is ideal for those who may not have received formal training and have learned through trial-and-error during their professional careers. While basic knowledge of office applications is preferred, no specific expertise in different suites (Microsoft, Google Apple) is required, making it accessible to a broad audience.













3. Training objectives

What can I learn from the course?

- Identify various office applications and their functions
- > Explore and master key features of each tool
- Learn and use shortcuts

- Improve document quality through best practices
- Gain confidence in proficiently using office applications
- Learn where to seek support for technical issues

What will it change?

By the end of the training, participants and their organization will be able to:

- Produce more readable, understandable, and visually appealing documents, spreadsheets, presentations
- Create documents faster with higher confidence

- Utilize digital tools more extensively
- Reorganize processes, shifting from paper-centric to office application-centric workflows for improved efficiency and adaptability







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- 1. Software Suites
- 2. Basic Features Common to Office Applications
- 3. Office Applications in Care Sector
- 4. Common Keyboard Shortcuts











1.1. Software Suites





Workspace Google Workspace comprises Google Docs for word processing, Google Sheets for spreadsheets, Google Slides for presentations.

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Apple iWork Suite consists of
Pages for word processing,
Numbers for spreadsheets, and
Keynote for presentations.















1.2. Basic Features Common to Office Applications

File Management

- Save files: "File" -> "Save" (or Ctrl+S) and choose a name/location for your file
- Rename files: right-click the file -> select
 "Rename" -> type the new name in the file title.
- Change file formats: "File" -> "Export" or "Make a copy" -> choose a format (pdf, docx, ...) -> select "Export" or "Download"

Version history: "File" -> Version/Revision history

Printing Settings/Options/Preview: -> "File" -> "Print" (or Ctrl+P)

Printing

- -> Choose options
- -> "Preview"















1.2. Basic Features Common to Office Applications





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1.2. Basic Features Common to Office Applications

It allows you to check for any type of mistake in your text

Spelling & Grammar Check

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Find <u>I</u> n:	Ourrent document
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	Include subfolders
	File Types (Separate With Semicolons):
	.htm;.html













1.2. Basic Features Common to Office Applications

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1.3. Office Applications in Care Sector

Document Management and Reporting:

Usage: Care providers often use word processing software (e.g., Microsoft Word, Google Docs) to create and manage

documents such as care plans, assessments, and progress reports.

Example: Nurses and caregivers may document patient assessments, medication records, and care plans using word processing applications.

Spreadsheets for Resource Planning:

Usage: Spreadsheet applications (e.g., Microsoft Excel, Google Sheets) are employed for resource planning, scheduling, and managing staff rosters.

Example: Care managers can use spreadsheets to create staff schedules, track employee hours, and manage resource allocation based on patient needs.













1.3. Office Applications in Care Sector

Database Management for Patient Information:

Usage: Database applications (e.g., Microsoft Access, custom software) help in organizing and managing patient information securely.

Example: Health care providers use databases to store and retrieve patient records, ensuring easy access to relevant medical history, allergies, and treatment plans.

Email and Communication Tools:

Usage: Email applications (e.g., Microsoft Outlook, Gmail) and communication platforms facilitate efficient communication among care team members.

Example: Caregivers can use email to coordinate patient care, share important updates, and communicate with other healthcare professionals.











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1.3. Office Applications in Care Sector

Presentation Software for Training and Education:
Usage: Presentation software (e.g., Microsoft PowerPoint, Google Slides) is utilized for training sessions, educational programs, and staff meetings.
Example: Training programs for caregivers or informational sessions for patients can be conducted using presentation tools to enhance understanding and engagement.













1.4. Common Keyboard Shortcuts

<u>Ctrl (Cmd) + Z</u>

Undo the last action. Press and hold the Ctrl key (Cmd on Mac) and then press the Z key

<u>Ctrl (Cmd) + C</u>

Copy selected text or object. Press and hold the Ctrl key (Cmd on Mac) and then press the C key.

<u>Ctrl (Cmd) + V</u>

Paste copied or cut text or object. Press and hold the Ctrl key (Cmd on Mac) and then press the V key

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<u>Ctrl (Cmd) + B</u>

Bold selected text. Press and hold the Ctrl key (Cmd on Mac) and then press the B key







<u>Ctrl (Cmd) + U</u>

Underline selected text. Press and hold the Ctrl key (Cmd on Mac) and then press the U key

<u>Ctrl (Cmd) + S</u>

Save the current document. Press and hold the Ctrl key (Cmd on Mac) and then press the S key



- 1. Overview of Word Processing Applications: Microsoft Word, Google Docs, Pages
- 2. Overview of Useful Features
- 3. Video Example Microsoft Word
- 4. Video Example Google Docs
- 5. Video Example Pages
- 6. Practical Tips and Tricks
- 7. Best Practices











2.1. Overview of word processing applications













2.2. Overview of Useful Features



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2.3. Video Example – Microsoft Word













2.4. Video Example – Google Docs













2.5. Video Example – Pages













2.6. Selection of practical tips and tricks

Use themes to maintain document consistency

 Apply predefined styles for headings, titles, and paragraphs to ensure a professional and uniform appearance



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The "Format Painter" tool

Use it to quickly copy formatting from one part of the document to another. Click on the tool, then click and drag over the text you want to format similarly.



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2.6. Selection of practical tips and tricks

Structure your document

- Leverage headings to organize and structure your document effectively. Assign appropriate heading levels to different sections for clarity and easy navigation.
- => Use the "Format" menu





The "Find and Replace" tool

 Save time and effort by using the "Find and Replace" feature. Locate specific words or phrases and replace them throughout the document seamlessly.

=> Use the "Edit" menu (or "Ctrl+F")

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2.6. Selection of practical tips and tricks

Enhance document's connectivity

Incorporate hyperlinks, link to external websites/documents, or even other sections within your document for quick access to additional information

Display text:	
Tom's proposal	
Address:	
http://www.contoso.c	om/proposals/perham_1033.htm
	Insert Cancel



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Use shortcuts

Explore and memorize keyboard shortcuts for common actions. This boosts efficiency and minimizes the need for extensive mouse navigation.



2.6. Selection of practical tips and tricks

Optimize your page layout

Adjuste margins, orientation, and page breaks. A wellorganized layout enhances the readability and visual appeal of your document.

=> "References" or "File" or "Layout" menu

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Explore collaboration features

Use comments and tracked changes. These tools foster effective teamwork and communication when multiple individuals are working on the same document



2.6. Selection of practical tips and tricks

Section breaks

- Segment your document, this is particularly useful when dealing with different layouts, headers, or footers within a single document.
- => "Insert" or "Layout" -> "Break"





 Manage information, and add keywords, tags, and summaries to enhance document searchability and organization.



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2.7. Collection of globally accepted best practices

Use good habits

- Develop a habitual approach to saving your work regularly. This minimizes the risk of data loss in case of unexpected interruptions and ensures that your progress is continuously safeguarded.
- Maintain consistent formatting throughout your documents. Utilize styles for headings, titles, and paragraphs to create a cohesive and polished look. Consistency enhances readability and professionalism.
- Leverage built-in editor's resources. Most office applications offer spelling and grammar checkers. Utilize these tools to enhance the quality and correctness of your documents.
- Implement version control practices, especially in collaborative settings. Save different versions of your document or use built-in version control features to track changes and manage document evolution.
- Invest time in learning and mastering keyboard shortcuts. This not only enhances your efficiency but is a universally recognized best practice for navigating office applications swiftly.











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2.7. Collection of globally accepted best practices

Create templates

- Invest time in creating templates for recurring document types. Templates ensure consistency, save time, and maintain a professional appearance across various documents.
- => "File" -> save as a template







- 1. Overview of Spreadsheets: Excel, Google Sheets, Numbers
- 2. Overview of Useful Features
- 3. Video Example Excel
- 4. Video Example Google Sheets
- 5. Video Example Numbers
- 6. Practical Tips and Tricks











Office

3.1. Overview of spreadsheets





Microsoft Excel: A leading spreadsheet application in the Microsoft Office suite, known for its powerful data analysis and visualization features. Google Workspace

Google Sheets: A cloud-based
spreadsheet application by
Google, facilitating real-time
collaboration, data sharing,
and accessibility.

Numbers: An integral part of Apple's suite, offering a userfriendly interface and integration with other Apple devices.





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3.2. Overview of useful features

Navigate sheets at the bottom

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=> Use right-click for sheet actions. Click cells for data entry or manipulation.

Input data in cells and format using the toolbar. Adjust fonts, colours, and borders for clarity.

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3.2. Overview of useful features

- Write and use the correct formulas, learn what their purpose is and why they are written is a specific way.
- Start with an equal sign and enter formulas (e.g., =A1+B1). Explore functions like SUM and AVERAGE for calculations. **
- You need to use "=" to make the office application understand that you are writing a formula and not just a text

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4	Video Rentals	7.98	11.97	
5	Movies	16.00	32.00	
6	CDs	18.99	29.99	
7	Totals	95.95		
8				

- Use cell references in formulas (e.g., A1 or B2) for dynamic calculations. Lock references with (\$) for stability.
- => (\$) is like a superglue: it sticks the formula to a specific cell's value, even when you move the formula around











3.2. Overview of useful features



- Highlight cells, go to "Format," and choose "Conditional formatting" to apply rules based on conditions.
- Organize data by sorting or filter for specific values. Highlight data, go to "Data," and choose "Sort" or "Filter."

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3.2. Overview of useful features

Select data, go to "Insert," and choose a chart type for visualizing data effectively.

- Restrict data input to predefined criteria. Select cells, go to "Data," and choose "Data validation." *
- => This ensures that you only have relevant data

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9	Enter a formula here
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11	
12	Apply these changes to all other cells with the same settings
13	Apply these changes to an other cens with the same settings
14	Clear All OK Cancel
15	



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3.2. Overview of useful features

- Summarize large datasets by highlighting data, going to "Data," and selecting "Pivot table."
- Use different table styles for different tasks ("Design" menu)
- Highlight a column, row or part of the table, as well as changing their width and height ("Home" menu)

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3.2. Overview of useful features

- ✤ Add and remove rows and columns by clicking directly on them or using keyboard shortcuts
- => It allows you to quickly delete data
- Check the printer settings and use header and footer before printing the spreadsheet ("File" -> "Print")
- => It allows you to have an optimized printing
- For cloud-based platforms, click "Share." Invite collaborators, set permissions, and collaborate seamlessly

=> It allows other people to work on your document





3.3. Video Example – Microsoft Excel

Introduction to Excel













3.4. Video Example – Google Sheets













3.5. Video Example – Numbers













3.6. Practical Tips and Tricks

- Master essential shortcuts for swift actions.
- => Use "Ctrl" + "C" for copy and "Ctrl" + "V" for paste, etc
- ✤ Autofill formulas efficiently by dragging the small square at the cell's corner.
- => In this way you do not have to repeat the same formula in every cell, the application will automatically do it.







3.6. Practical Tips and Tricks



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- Ensure accuracy by applying validation rules. Navigate to "Data," select "Data validation," and set criteria for allowed data. => You will save time since the application will only give you the type of data you want
- Assign names to cell ranges for quick reference. Highlight cells, go to "Formulas," and select "Name Manager" for easy ** management.



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3.6. Practical Tips and Tricks

Efficiently summarize large datasets. Highlight data, go to "Insert," and choose "Pivot table" for valuable insights.



Quickly copy formatting with the "Format Painter" tool. Click on it, then apply by clicking and dragging over the target cells.

=> You do not need to always spend time formatting your cells (colours, borders, ...), this tool will copy and repeat it to every cell you need to modify.







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3.6. Practical Tips and Tricks

Effortlessly locate and replace data. Press "Ctrl" + "F" for search and choose "Replace" for bulk changes.

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- Use the "Total row" command in a formatted table to calculate the arithmetic mean (AVG) or adding values (SUM).
- \Rightarrow "Total row" puls all the data together to facilitate the calculations. You can use it to know the average value of your data (AVG) or



3.6. Practical Tips and Tricks

- ✤ Use "Freeze panes" or "Freeze top row" for long data sets.
- ⇒ If you need to constantly keep an eye on a specific range of cells, you can freeze it with "Freeze panes". So you will always have it while you are scrolling
- $\Rightarrow\,$ That is the same thing for "Freeze top row" but you will only freeze it on the row





3.6. Practical Tips and Tricks

- Create templates for recurring tasks, ensuring consistency and saving time.
- \Rightarrow "File" -> "Save as template"
- ✤ Avoid cell merging to maintain data integrity and simplify sorting and filtering



- ✤ Keep formulas concise for better readability and easier error detection.
- => Use range names and formulas: use "=SUM(A1:A3)" instead of "=A1+A2+A2"













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3.6. Practical Tips and Tricks

Use cell references in formulas for dynamic calculations. Avoid hardcoding values.

- \Rightarrow A1 = 100 and A2 = 200; if you want to add them together use "=A1+A2" instead of "=100+200". That is easier and avoid mistakes
- Use additional sheets for detailed data or calculations, keeping the main sheet clean. **
- => No need to put everything on the same sheet, it will be unintelligible: create dedicated sheets.







3.6. Practical Tips and Tricks

Make your spreadsheet understandable for others by using clear labels and comments.

=> Right click on the cell -> "Insert comment"

Leverage built-in resources like spelling and grammar checkers for error-free spreadsheets.









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- 1. Overview of Presentation: PowerPoint, Google Slides, Keynote
- 2. Overview of Useful Features
- 3. Video Example PowerPoint
- 4. Video Example Google Slides
- 5. Video Example Keynote
- 6. Practical Tips and Tricks











4.1. Overview of presentation















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4.2. Overview of useful features

✤ Use slide sorter view for easy rearrangement and organization



- Utilize predefined layouts and the slide master for consistent design.
- => Click on the "View" or "Slide" -> select "Master slide" -> it will recommand you slides' design











4.2. Overview of useful features

- Enhance visuals by incorporating shapes and text boxes.
- \Rightarrow "Insert" -> "Shapes" or "Text boxe"



Efficiently enter and format text for clarity and visual appeal.















4.2. Overview of useful features

- ✤ Apply subtle transitions for smooth slide progression.
- ⇒ "Slides" or "Transition" -> Select your transition -> Use more options to personalized your transitions



- Use tables to present organized data clearly.
- => "Insert" -> "Table" -> Use options to personalized your table













4.2. Overview of useful features

- When presenting on a second screen or via projector, use the "Presenter-view" option and write information in the "Notes" section of the slides. You can use presenter view for a seamless and confident delivery.
- => "Slide show" or "Present" -> "Presenter view"

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4.3. Video Example – Microsoft PowerPoint













4.4. Video Example – Google Slides













4.5. Video Example – Keynote













4.6. Selection of practical tips and tricks

















5. Library resources to go further

- CS:
- Help for Excel's tools
- Help for Microsoft applications
- N:
- Help for Microsoft applications
- Tips for Office 365

DE:

- Microsoft 365 guide
- Help for Excel

SK:

- Tips for Microsoft Office
- Help for Microsoft 365











Thank you for your participation and ideas!











