

Country: Czech Republic

### Questionnaires - Evaluation of the subjective learning gain

Please insert number/percentage of answers...

	Totally agree	Tend to agree	Rather don't agree	Don't agree
I have learned new things in this workshop	14	2	0	0
I knew a few things, but was able to deepen my knowledge	14	1	1	0
I can use in my work what I have learned in this workshop	16	0	0	0
If I have a problem with the handling, after this workshop I am confident that I can solve it on my own	7	8	1	0

# Success Stories - Do good things (trainings © ) and talk about it

Please provide at least one success story of your pilot...

The training has greatly benefited my existing knowledge. Above all, I appreciated the new possibilities of working in a team on new applications. I believe it will help to make our work more efficient and help us to work together and help each other. Discovering new possibilities in everyday applications was simply amazing. For example, discovering flash fill was like discovering America. An amazing feature that saves a lot of work and time. I absolutely did not expect to discover something like this.  $\odot$ 





### Quotes - Ask your participants for a word donation

Please provide at least one quote per workshop...

The use of flash fill is a great new feature for me that I will be able to use often.

I was thrilled with the flash fill.

At this seminar, I learned new things and deepened my knowledge. The lecturer was amazing, he gave a great lecture."

I have learned new things that are absolutely useful to me, and I have improved myself. The training was great.

The lecturer was very nice and well-prepared.

It was beneficial to all participants, the lecturer was excellent.

The seminar brought a lot of new information to the applications I use on a daily basis. The lecturer's explanation was clear.

### Feedback Rounds - Collection of statements in the training

Please provide a short summary of the feedback results from your workshops... Participants provided overwhelmingly positive feedback on the recent workshops focused on office applications. They particularly appreciated the clarity of explanations and the practical use of new features. The Flash Fill feature stood out as a valuable addition that attendees felt they could incorporate into their daily tasks. Similarly, the sorting function in Outlook was praised for its utility and ease of understanding.

The lecturer received high praise across the board for being well-prepared, knowledgeable, and clear in their explanations. Participants appreciated the lecturer's ability to offer a personalized approach and adjust the pace of the workshop to suit individual needs.

The overall experience was highly positive, with participants noting the excellent organization and the conducive learning atmosphere. Many highlighted that the seminar provided significant new information relevant to their everyday use of office applications.

In summary, the workshops were considered highly beneficial, effectively communicated, and well-received by all participants.





Several key learnings emerged from the pilot session. Here are the major takeaways:

#### 1. High Level of Learning and Knowledge Gain:

 Most participants agreed they learned new things in the workshop, with all 16 participants confirming they could apply the new knowledge in their work. This indicates that the content of the session was directly relevant and useful.

#### 2. Deepening Existing Knowledge:

 Many participants already had some familiarity with the material but found that the workshop allowed them to deepen their understanding. This suggests that the session was effective in not just introducing new concepts but also reinforcing and expanding existing knowledge.

#### 3. Practical and Immediate Applications:

 A key aspect of the training was its focus on practical applications, especially regarding office tools like "Flash Fill" and sorting in Outlook. These were repeatedly mentioned as valuable features that participants were excited to use in their daily tasks. The introduction of these tools was perceived as time-saving and efficiency-enhancing.

#### 4. Confidence in Problem Solving Post-Workshop:

 While some participants expressed complete confidence in applying what they learned, a smaller subset was slightly less confident in troubleshooting on their own. This suggests a possible area for improvement, where follow-up support or resources might help participants feel more autonomous in using the tools.

#### 5. Instructor's Role and Flexibility:

 The instructor was widely praised for their knowledge, preparation, and the personalized approach they brought to the session. The ability to adapt the pace to individual participants' needs created a positive and supportive learning environment.

#### 6. Positive Participant Feedback:

 Overall feedback was overwhelmingly positive. Participants highlighted the clarity of explanations and how the new features addressed practical needs in their workflows. The organization and atmosphere of the seminar were also well-received, reinforcing that the structure of the session facilitated an effective learning experience.

#### 7. Efficiency and Collaboration Benefits:

 Participants believed that the knowledge gained would not only help them individually but also foster better teamwork and more efficient collaboration. This is particularly important in workplace training, where collective productivity and synergy can be enhanced through shared learning experiences.





These points reflect that the pilot session was well-received and had a strong practical impact, though some areas like post-training support could be refined further to enhance participants' confidence in independent problem-solving.

